

## Payment Policy with No Limits Norfolk

Commencing 24th June 2024

Our session payments continue at £8 per session or £80 per term, Cash and card payments are accepted. We also accept bank transfers. Invoices and receipts can also be sent for your records. Invoices will be required to be paid 30 days after invoice has been sent.

## Changes for weekly payments.

As you may be aware, most of our classes are at full capacity and we are thrilled to be able to give as many opportunities as possible to so many amazing individuals and their families. We love dancing and signing with you all on a weekly basis and forever proud of our members,

Our waiting list continues to grow, and many of these waiting individuals wish to have drop in sessions as they cannot commit to attend weekly. This means they would like to call as and when they are able to come and see if a space is available that week.

Therefore for individuals that pay weekly for their sessions, who cancel sessions with no warning or less than 24 hours will be charged full fee (£8) for the session(s) that they have missed. No charge will be given if there is more than 24 hours warning.

If you would prefer to change your availability to fortnightly or even monthly, this is perfectly fine and we will of course honour this!

This does not include members who are termly, however if you are able to contact us if you are unable to attend, we would be much appreciated.

60% of funds of our classes go towards room hire, events and equipment, so No Limits can continue thriving, delivering inclusion across Norfolk

Further more, we do not accept euro coins or change below 10p. Payments consisting of 1p's, 2p's and 5p's will no longer be accepted.

If you have any concerns please contact me. Thank you so much for your continuous support and kindness towards No Limits, helping the vision come to life and making this dream come true!

Best wishes, Lauren Rackham Instructor and Director